

## Service That Tank

Good advice when you're talking about your septic tank. Neglect your septic tank, and risk system failure, which can cost both time and money.

"Our most common question from customers is for advice on their septic maintenance schedule." Said P. Christopher Podgurski, owner and president of Podgurski Corporation, a septic service and excavation company in Canton, MA.

He suggests septic maintenance every one to two years depending on the size of the family and how often appliances such as dishwashers and washing machines are used. He also recommends the use of a tank additive called CCLS® once a month, citing a familiar analogy to help explain its importance.

"A septic tank is simply a settling tank or filter, and much the same as you change the oil and filter in your car every 3,000 miles, you need to clean the tank," he said.

"It's a small solution to a big problem," said Jodi Cohen, director of Human Resources at Podgurski Corporation. Used properly, it can help balance out the use of detergents and other cleaning solutions, which can interfere with proper septic tank operation.

And they should know, after all, Podgurski Corporation has been in the business for more than 60 years. The company started back in 1940 by two uncles, Donald and Bob, and a grandfather, Augustine, of P. Christopher Podgurski. Formerly known as Donald A. Podgurski Corporation, it traditionally installed septic systems, and sewer and water connections. In 1986, P. Christopher Podgurski picked up the reins from Donald. Since then, Podgurski has worked to expand it by serving additional towns and recently adding a commercial pipeline division, specializing in Complete Video Pipeline inspection and high Pressure Pipeline Cleaning. Today, their jobs run anywhere from \$2,000 up to \$1.5 million.

Even though they have been expanding, Cohen emphasized that the organization still has that small local-company attitude.

"We are an independent family-run business," said Cohen. "We're people you know and trust."

Cohen said a great example is their septic driver Bruce Benson "he's been with us nearly 20 years," she said. "People recognize him. He knows their house, their plot, where their tank is. We're proud of our prompt courteous service.

"What makes us different is service, with big capital letters," he said. "That's what people want.

Service – and to be treated reasonable as far as pricing goes."

Podgurski, a long time resident of Canton, is well known in the area. Not only did he grow up in Canton, but he currently resides there with his wife, Lori, and daughter, Jessica. An active community member, Podgurski is able to get a lot of business through word of mouth. Today, Podgurski Corporation is offering more service than ever. They do underground utilities, site work, earthwork, and everything from the septic installation and connection to cleaning and removal. Recently, they added the use of a "JumboJet System" to their list of services. Podgurski described the importance of this addition.

"It allows us to provide noninvasive diagnostic and repair service for virtually any sewer or catch basin system." He said.

The system is comprised of two parts – The JumboCam, and the JumboJet. The JumboJet is a Vactor® 2100, a high-vac Positive Displacement blower with a higher pressure water jet flushing system in one. The JumboCam offers a live color video view of the inside of any sewer, water or storm drain pipe up to 100 inches in diameter and 1500 feet long. The system as a whole allows Podgurski Corporation to find, diagnose and repair any problem areas with little or no digging. It's ideal for municipal sewers, water mains, storm drains, commercial septic systems, new construction or renovation, as well as condos, hotels and apartment complexes.

Podgurski Corporation, although still small enough to be family run and locally operated, is starting to work with some big names – the City of Boston, Mass Highway, and Friendly Ice Cream Corporation. They have also performed site work for commercial developments. Some of their recent projects include a new Walgreens in Stoughton that was done for the Torrey Company, construction of a new ice skating rink at the Rivers School in Weston for SUFFOLK Construction, and The Village at Forge Pond for John Marini in Canton.

But they haven't forgotten who got them to this point – they still offer 24-hour service to the guy next door, often responding to broken residential water services or plugged sewer lines.

Source; Business Profile, Community Newspaper